

# NEWSLETTER 2016

It has been two years since The Peninsula All-Suite Hotel officially joined the Dream Hotels & Resorts fold and the ethos of a business operating like a family that gets other families travelling continues to infuse 'Peninsula life'. The Dream Hotels and Resort's brand has been developed alongside that of The Peninsula where in its early days of marketing, two beach chairs with an umbrella were used to promote the hotel. Dream Hotels and Resorts' deckchair logo has now been used to convey the sense of comfort and relaxation offered at all its properties. Each individual property within the brand will maintain its own unique identity as a member of this new family.

The Peninsula All-Suite Hotel is a proud member of the Dream Hotels & Resorts portfolio and the Peninsula people dedicate themselves entirely to the pursuit of ensuring that each and every Peninsula guest feels that they have come home. **For reservations at The Peninsula All Suite Hotel, please direct your enquiries to [hotel@peninsula.co.za](mailto:hotel@peninsula.co.za) or call 27 (0) 21 430 7777 where one of our team will assist you with your enquiry.**

## Update from GM

As 2016 draws to a close we look back on what has been an extremely exciting year, where the team has once again provided many memorable experiences. We have been part of the Dream Hotels and Resorts family for over two years and can't be happier with the successful relationship we have built. The Management Company continues to invest and improve on the Food and Beverage operations and the Share Block Company strives to maintain the standards all our owners have come to expect.

The front façade and sides of The Peninsula have been repainted with the rear to be done after Easter 2017, in time for a busy summer season. All our suites have the new design and the entrance refurbishment now compliments the sophisticated nautical theme. The new Cape Town restaurant, Strolla which is owned and operated by well known restaurateur Brendon Crew, situated on the ground floor of the Peninsula and accessible from Beach Road has also taken off and is fast becoming a much-loved destination for many locals and has added greatly to the overall ambiance of The Peninsula.

Strolla is the latest addition to the repertoire of restaurateur Brendon Crew, whose vision is to create a casual yet elegant environment which caters to family, friends and business people alike. In opening Strolla, Brendon has contributed greatly to the already popular Sea Point platinum mile, and, acknowledging latest restaurant trends, caters to both social & working lives as well as providing a safe space for children.

The parking area which officially was opened on May 26th by Chairman Alan Schlesinger had a significant impact on ensuring all our guests have access to secure, covered parking. Without the leadership of Alan and the other Directors, The Peninsula would not be the secure investment and landmark destination that is loved by so many locally and globally.

I would be remiss not to mention our staff who without exception add to the heart and soul of the establishment. I encourage all who have an interest in The Peninsula to view our website [www.peninsula.co.za](http://www.peninsula.co.za) and take a look at the "Moments of Truth" video. Finally, a big thank you to all our guests who make my job so rewarding. I am proud to be a part of The Peninsula journey.

Chris Godenir,  
General Manager



## GO NOW Electric Bicycles and the Peninsula Hotel

We are glad to announce that The Peninsula Hotel now offers guests the option of electric bicycle transport. Situated at the new Strolla Restaurant on Beach Road, Sea Point. Capetonians and Cape Town visitors can now ride a GO NOW Electric bike directly from The Peninsula to any destination of their choice including Clifton, Camps Bay or the Waterfront without having to worry about pedalling, traffic or parking. Strolla Restaurant owner, Brendon Crew, also felt that this would be a perfect opportunity to attract more patrons to the restaurant for either a meal, a drink at the bar or even just a coffee at the cafe. Be sure to try a GO NOW Electric bike next time you visit The Peninsula Hotel (please note special rates apply to hotel guests).

## Letter From our Guest - "The Oliviers"

To The Peninsula Management

21-08-2016

A huge congratulations on the refurbishment of unit 801. It is absolutely stunning! The choice of fabrics and colour combinations are luxurious and beautiful. I would choose exactly the same for my own home.

Also, a big thank you to the maintenance team, for working long hours so that we could enjoy the beautiful new unit. We appreciate it so much. What an excellent advertisement for the hotel.

Kind regards,  
Merlijn Wessels (daughter of Mr. and Mrs. Olivier)



# ARE YOU AN OWNER?

we have centralised our timeshare sales



## PENINSULA PEOPLE

Executive Housekeeper, Sandra Booyesen has been part of The Peninsula for the last 27 years since the hotel opened in 1989. Sandra, with the assistance of Christene Booyesen (Assistant Executive Housekeeper), Patricia Marsh (Linenkeeper), Lumka Magadla

and Ethel Sikani (Assistant Housekeepers) is responsible for a team of 50 room attendants and housemen who clean, take stock, and replenish bed linen, towels and guest amenities for our 110 timeshare suites daily. This team of hardworking ladies are the unsung heroes and the very backbone without which the hotel could not operate as efficiently as it does.

Born in Port Elizabeth, Eastern Cape on 28th September 1956, Sandra attended KwaZakhele High, completing her final Matric year in Idutywa in the [formerTranskei] Eastern Cape before moving on to Durban where she studied for a secretarial qualification and next moving to Cape Town. She later married and had four children.

Sandra started her working career as a cleaner for an outsource company, later taking on a nursing role in an old-aged home only to return to her first love, which is housekeeping. Sandra admits that when she started at the hotel as a cleaner, she harassed the Executive Housekeeper at the time to teach her everything about the industry and often came in early to learn. She did a stock controller and housekeeping course and within five short years her steely determination and hard work paid off and she moved up the ranks to her current position.

Sandra takes an avid interest in the comfort of our guests and recalls the majority of our owners by name. She loves empowering her staff to improve themselves by working hard and encourages them to take every opportunity to further their studies or apply internally for the hotel's sponsored one year Academy Learnership courses, which are available to our staff and their families, to study for Diplomas in Food & Beverage or Accommodation Services.

Today, this hardworking employee is the single parent and adoptive grandmother to three grandchildren aged 12, 11 and 8, who she has sole and legal guardianship of. She built her own house with her earnings over the years and is rightly proud of having achieved this on her own.

After hours, she enjoys participating in Fun Walks with other members of staff in support of causes close to her heart such as, "Spar Ladies Walk" (Breast Cancer) "Blisters for Bread" (a children's feeding scheme), The Sunflower Fund Walk (cancer awareness) and the Gun Run (Anna Foundation, life skills training for disadvantaged rural children), where she proudly represents the hotel. At home, Sandra enjoys reading non-fiction inspirational books and keeping her mind "young" by doing puzzles with her three grandchildren.

When asked about retirement Sandra laughs and says "I love my job too much, I would love to work at the hotel until the day I drop". What an inspiration to us all!

## THE "NEW LOOK"

### REFURB UPDATES

For the past four years, The Peninsula All Suite Hotel has done refurbishments on its 110 suites. Our Interior Designer, Dee de Kock has managed the process of soft refurbishment and has carried the theme of Elegantly Nautical throughout the rooms varying it slightly each year. The theme colours represent that of the sea, seaweed and beach, aptly chosen due to the perfect location of The Peninsula on the shores of the Platinum Mile in Sea Point. The furniture has been replaced with washed Oak timber which has a slight-lime washed finish. New large white porcelain tiles add elegance to the sea front apartments adding



an element of luxury and sophistication to the rooms. New sleeper couches have been manufactured and the single seaters were designed to add comfort. Scatter cushions with vibrant colours set the tone for the rooms. To continue the theme Dee has taken stunning nautical-inspired photographs, knots, ropes, buoys and had it printed in matching sepia colours with white washed frames to hang on the walls of the floor passages carrying the same flow through from the rooms.

### CONFERENCE ROOMS & FOYER UPGRADE

Out with the old and in with the new. We have recently revamped our conference venues, the Society Room and the Boardroom, giving them a fresh new look. Whether a client is travelling from across town or from across the globe, the goals of a successful meeting remain the same. At the Peninsula All-Suite Hotel, local meeting planners can create a winning partnership with the hotel's newly renovated conference venues. A white bulkhead has been added with down lights to enhance the lighting in the Society Room and the rest of the ceiling is painted dark grey in order to create an illusion of height. As a backdrop the 3m x 2.5m image of Table Mountain has been put on the one wall creating an illusion of depth, making the room feel more welcoming. New curtains and American-type shutters have been added. The Wi-fi, projector and complete PA/AV system has been upgraded, giving the overall impression of a very professional and well styled conference venue offered by the Hotel.



The foyer area has been re-tiled in washed wood plank style tiles and the navy nautical colour and theme continued from the Reception Foyer to create continuity. The Conservatory has been re-curtained and the glass ceiling clad with new grey and white striped awnings to add a serene feel to the area.

### UPDATE ON GREY WATER FOR TOILET FLUSHING

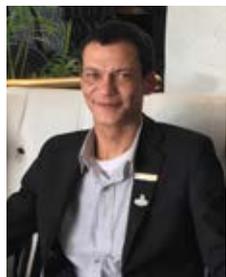


As per our previous newsletter, Info Led environmental advisors and Garden Dynamics borehole specialist came on board and conducted some tests to determine whether the aquifer can sustain a daily supply of water to maintain the required water demand for the flushing of toilets. As Phase Two-Water Restriction was implemented by the CCT for the

Western Cape region it became crucial that we made use of the available ground water resources.

Garden Dynamics water jetted three borehole points to a depth of four meters thereby tapping into the aquifer. The pipes are linked to a borehole pump that feeds water to the holding tank on the ground floor with water level controls. A booster pump, in turn, pumps the water from the ground floor holding tank to our main toilet flushing tanks on the 11th floor roof. Each drop of water counts as our dam levels are low and we would appreciate it if everyone can use water sparingly!

## ALLISTER BOGART - NEW STAFF MEMBER



My journey in the hospitality industry started in 2004 at the Le Franschhoek Hotel as a Night Auditor. In 2009 I left there as Head Receptionist and went on to the Mandela Rhodes Place Hotel & Spa as Assistant Front Office Manager from where I left in 2014 as Front Office Manager, relaying into the Front Office Manager position at The Bantry Bay Suite Hotel up until September 2016. On the 1st October 2016 I start with "PASH" (Allister's abbreviation for The Peninsula All-Suite Hotel)

as a Dream Hotels & Resorts Guest Liaison Officer for DHR members and Peninsula owners.

I love interacting with people so when I was asked to consider joining PASH the decision was made easy by the facts below:

- Becoming part of the Peninsula family
- The Peninsula being a Gold Crown Property
- In my position I fulfill my passion to work with people



## NOUGAT CHEESECAKE

INGREDIENTS: Biscuits [ginger nuts] – 375g | Butter – 225g | Cream Cheese – 1kg | Sugar – 180g | Cream – +/- 1litre | Vanilla essence – 10ml | Nougat bars (Damascus) – 10 | Gelatine – 8 leaves

- Crush the biscuits in a bowl.
- Melt the butter and pour over the crushed biscuits and stir well.
- Melt the nougat bars in a double boiler adding a little cream so that the nougat does not burn.
- Beat together the cream cheese, sugar and vanilla essence.
- Add the melted Nougat to the cream cheese mixture and combine.
- Dissolve your gelatin in boiling water on the stove and add it to the mixture.
- Whip 750ml cream and fold it in.
- Use a round cake tin with a detachable base and line it with baking paper all around the edges and the bottom.
- Press the biscuits to the bottom of the cake tin with the back of a spoon and then pour in the cheesecake mixture and spread it evenly.
- Leave in the fridge to set for 4 hours
- Serve with fresh berries.

## THE PENINSULA ALL-SUITE HOTEL MAKING A DIFFERENCE THIS WINTER

In line with Mandela Day, The Peninsula used their 67 minutes by not only supporting "Learn to Earn" but also contributing to feeding the hungry in our community.



We purchased 67 blankets for R60 each, which were made by unemployed Khayelitsha residents through "Learn to Earn", a non-profit organisation which gives individuals the opportunity to support themselves.

More about "Learn to Earn" business resource centre: They have two other properties in the surroundings of Claremont and Hermanus. The charity acknowledges themselves as "A skills development and job creation organisation seeking to develop unemployed people, socially, economically, emotionally and spiritually with the foundational motto, a hand up, not a hand out".

This cause produced job creation, contributed to skill development and warmed those who are in need.

Guests and staff were encouraged to buy the blankets and donate them back to another charity. We chose to donate the 41 blankets and 52 tins of food that were left over to Business Against Crime for redistribution to those in need.

The main intention was to sell 67 blankets to represent the 67 minutes doing good for others on Mandela Day. Which is celebrated on Nelson Mandela's birthday, 18th July, which we all know as Mandela Day.

## GERRIT DU TOIT

Gerrit Du Toit, born on a sheep farm in the Karoo in 1942 is one of our oldest timeshare owners. He first bought in 1992 - a week in suite 501, 801 and 1002.



### VALUED GUEST PROFILE

Gerrit went to Paarl Boy's High School and then later studied agriculture. He started his first business at a very young age and started travelling the world, which has since become a huge part of his life.

Gerrit has owned a wine farm in Wellington and a chemical company distributing chemicals to fruit and wine farmers, he now travels and is very involved investing through the Johannesburg Stock Exchange. Gerrit expresses how impressed he is with the upgrades in the Hotel and also that this will always be his "home away from home"



## YEAR END

This year we have an additional Games Room adjacent to Strolla Restaurant and The Society Room will also act as a Games Room. The Boardroom will be the distribution centre for all beach equipment such as pool towels, beach umbrellas and beach chairs.

We will be offering a daily kiddies dinner & movie, guided walks on the promenade, daily craft activities and visits from a snake park and NSRI.

## CHRISTMAS LUNCH

### Starters

- Assortment of Italian breads and condiments
- Pickled ox tongue and beef with horseradish cream
- Trio of pates with herb bruschette
- Smoked fish platters

### Salads

- Assorted salad leaves, condiments and dressings
- Blackened calamari and pepper dew salad
- Seafood pasta salad with a pinacalard dressing
- Watermelon and feta salad
- Roasted vegetable and quinoa salad with goat's cheese

### Hot Buffet

- Rolled turkey breast with a cranberry relish
- Cider infused Gammon with a pineapple chili glaze
- Rotisserie baby chickens
- Slow roast topside with mini yorkies
- Pan fried line fish with a lemon butter crème
- Vegetable lasagna with a cheddar crust
- Cherry glazed butternut
- Roasted garlic potatoes
- Sautéed baby vegetables

### Sweets

- Assorted mini desserts
- Red velvet cakes
- Trio of mousses
- Tiramisu
- Artisan cheeseboard with savory biscuits and assorted preserves

**R395 per person**

## NEW YEARS EVE DINNER

### Starters

- Beef Carpaccio with parmesan crisps, pickled baby radish and a Chimichurri dressing

### Sorbet

- Vodka and cranberry

### Main Course

- Seafood platter with tempura prawns, grilled line fish, wok fry chilli squid, panko mussels with assorted dips
- OR

- Rotisserie baby chicken with buttered baby vegetables, potato croquettes and a bread sauce

### Dessert

- Peanut cheesecake with salted caramel

**R420 per person**

## NEW YEARS EVE BRAAI

In the past the deck and terrace area were utilised to facilitate inhouse guest braai's. Unfortunately this area will no longer be available and we encourage guests to book a la carte dinner in Strolla Restaurant or the set menu in Sunset Restaurant.

## FLEXI TIME RESTRICTIONS

Owners of Time Share at the Peninsula from week 17 to 48 have an option to flexi their unit into a different week; it must then be rebooked within a year and between the periods of week 17 and 48. The frustration comes after having flexed out of your week there is no availability when you want to come in. In order for Management to take the reservation it requires another owner to have flexed out to accommodate the new reservation, and there is no guarantee from Management that we can accommodate your request. After a year you would forfeit your week if no suitable time can be found.

There is no clear solution but would suggest you either use your time, place it in the rental pool, space bank with RCI or convert the shares to Dream Vacation Club points. (The developers of Dream Vacation Club, have agreed that should you convert your Peninsula week to points, & you are not receiving what was promised you will be entitled to revert back to your original ownership at any stage) If you have any queries regarding flexi time our onsite time share relationship manager can be contacted at the property or by email to [timeshare@peninsula.co.za](mailto:timeshare@peninsula.co.za) or visit [www.dreamresorts.co.za](http://www.dreamresorts.co.za) mail [info@dreamresorts.co.za](mailto:info@dreamresorts.co.za)

## ANNUAL REPORT

The 2015 annual report is available on The Peninsula website, [www.peninsula.co.za](http://www.peninsula.co.za). Owners who do not have access to a computer can request a hard copy from Vee de Freitas by calling 021 430 7777 or faxing 0865193413.

## CORRESPONDENCE VIA EMAIL

In the ongoing effort to go "green" and save on printing costs, we would like to encourage those owners who have not done so yet, to supply us with their email addresses and give us permission to use email as a primary method of communication. You can just send us an email, stating consent to receiving all correspondence via email.

## CHANGE OF ADDRESSES

Change of addresses and contact details must be sent to Dionne in the accounts department, either by email [accounts4@peninsula.co.za](mailto:accounts4@peninsula.co.za) or by fax 0865544052.

## OUR P.O. BOX ADDRESS HAS CHANGED

Due to the closure of the Sea Point Post Office, our new postal address is:  
P.O. Box 50453  
Waterfront  
8002

